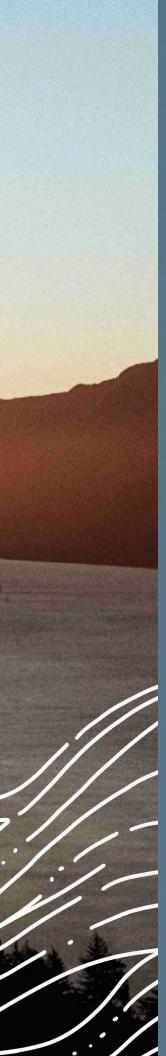
2018 - 19



ANNUAL REPORT



# **EXECUTIVE DIRECTOR'S MESSAGE**

#### To the WCRP Board of Directors:

N FUTURE annual report messages from me, you will hear about all that we have overcome, all that went into our achievements, and all that we have built over the past few years. Until then, and for right now, we continue to overcome, to achieve, and to build.

At the time this report is being published, the COVID-19 Coronavirus is consuming our time and our thoughts and is leaving us with many questions that only time will provide the answers to. The actual financial impact that the virus, and our Nation's response to it, will have on insurance rates and the WCRP, is very much unknown. What we do know, however, is that we are a resilient, flexible and financially stable organization that will most certainly weather this COVID-19 storm. The diligence we have shown these past few years, and will continue to show for many more, in reducing risk, driving down costs and evolving into the exceptional organization that we are, will only make our transition back to normal that much easier. This virus will surely come and go, so let's remain focused on the WCRP's successes, our future plans and maintain our forward direction.

N UNUSUAL wind blew over the entire country over the past several years. While its impact didn't happen overnight, it changed the way that people view their government, the way insurers and members view risk pools, and in turn, the way risk pools view themselves. There are various contributors to this change, including national politics, the increased cost of litigation, the use (and sometimes the abuse) of the public records act, and the immediate transmission of behaviors and opinions that smart phones and social media give us. So, what is the real change then? The answer is expectations. The expectations of businesses, individuals and the government have changed radically in a very short amount of time. Everyone is expected to be perfect. Perfect in their speech and behavior, perfect in their tweets, and perfect in their choices and decisions. There is no room for error anymore. Perfection is now expected and anything short of that is going to cost you.

With this new change, or expectation, came our own need to look at how we do things. How we manage risk, how we handle claims, how we are spending money. In order to rise to the challenge of meeting these new expectations, we needed to improve our efficiency and our processes which would, in turn, improve our financial strength.

Last year we had a \$1,000,000 Self-Insured Retention (SIR). As I write this now in the current year, we have a \$2,000,000 SIR. These are large SIRs that bring with them the need for efficiencies, along with the need to increase our capital, or net position. How do we do that? We focus on risk management at the macro level, searching for trends that can be traced to root causes. We focus on member services, where educating our members isn't about having a few canned training sessions but is about using data analysis to dial in our focus and guide the training we offer. And finally, we focus on thorough, precise and cost-conscious claims management, acknowledging our liability, resolving claims early, and preventing costly litigation. The result of all these efforts will be the perfect combination of reducing the amounts paid in claims and reducing the premiums we pay to insurers. When less is paid in claims and to insurers, our liabilities go down. When our liabilities go down, our capital and interest earnings go up.

While we are moving forward fast, I would like to stop and take a moment to look back at last year and say thank you to the Board of Directors and Executive Committee for your support as we made difficult changes and re-directed the organization. Thank you also to our professional and hard-working staff for your commitment and flexibility this past year. I can't wait for the future.

Derek Bryan

**WCRP Executive Director** 

# 2018-19 WCRP BOARD OF DIRECTORS

Adams CountyRoger Hartwig, CommissionerBenton CountyPaul Schut, Risk Manager

**Chelan County** Kevin Overbay, Commissioner

Clallam County Rich Sill, HR Director

Columbia CountyMike Talbott, CommissionerCowlitz CountyRonda Hollis, Risk Manager

**Douglas County** Thad Duvall, Auditor

**Franklin County** Bob Koch, Commissioner

Garfield CountyWynne McCabe, CommissionerGrays Harbor CountyVickie Raines, CommissionerIsland CountyJanet St. Clair, Commissioner

Jefferson County Philip Morley, County Administrator
Kittitas County Lisa Young, HR Director/Risk Manager

Lewis CountyGary Stamper, CommissionerMason CountyRandy Neatherlin, CommissionerOkanogan CountyTanya Craig, HR Director/Risk ManagerPacific CountyKathy Spoor, Administrative Officer

**Pend Oreille County** Teresa Brooks, Risk Manager/Office Manager

San Juan County Michael Thomas, County Manager

**Skagit County** Donnie LaPlante, Director of HR/Risk Management

**Skamania County** Adam Kick, Prosecuting Attorney

**Spokane County** Steve Bartel, Director of Risk Management

**Thurston County** Gary Edwards, Commissioner

**Whatcom County** Karen Goens, HR Manager

**Yakima County** Joseph Brusic, Prosecuting Attorney

# **2018-19 EXECUTIVE COMMITTEE MEMBERS**

STEVE BARTEL - President

Director of Risk Management, Spokane County

**VICKIE RAINES** – Secretary Treasurer Commissioner, Grays Harbor County

**DAVID ALVAREZ** 

Chief Civil Deputy Prosecuting Attorney, Clallam County

**LISA YOUNG** 

HR Director/Risk Manager, Kittitas County

**DAWN TWIDDY** 

HR/Risk Manager, Mason County

**KAREN GOENS** 

HR Manager, Whatcom County

MICHAEL THOMAS - Vice President

County Manager, San Juan County

PHILIP MORLEY

County Administrator, Jefferson County

**GARY STAMPER** 

Commissioner, Lewis County

TAMMY DEVLIN

Risk Manager, Thurston County

**JOSEPH BRUSIC** 

Prosecuting Attorney, Yakima County

# CYBER

\$1M in Limits (Per Occurrence - \$5M Aggregate)

\$25K Pool SIR

\$0 Member Deductibles

### **PROPERTY**

\$500M in Limits

\$0 Pool SIR

Member Deductibles from \$5K-\$25K

Earth Movement: \$200M limit w/\$100K Member Deductibles

Flood: \$200M limit w/\$100K Member Deductibles (in SFHA: \$25M limit w/\$1M Member Deductibles)

### **LI**ABILITY

\$5M Excess of \$20M

\$10M Excess of \$10M

\$5M Reinsurance Excess of \$5M

\$3M Reinsurance Excess of \$2M

\$1M Reinsurance Excess of \$1M w/\$2.5M Corridor

\$1M SIR w/Member Deductibles from \$10K-\$500K

# **WCRP STAFF**



Lynda Bishop, Senior Claims Analyst



Patrick Conesa, Risk Analyst



Erin Konrady, Senior Member Services Specialist



Chuck Boyd, Deputy Director of Risk & Claims



Jovan Cruz, Claims Analyst



Jenifer Sliva, Deputy Director of Finance & Operations



Derek Bryan, Executive Director



Sally King, Claims Specialist



Kimberly Weber, Member Services Specialist

#### WCRP MISSION STATEMENT

"To provide comprehensive and economical risk coverage, reduce the frequency and severity of losses, and decrease costs incurred in the managing and litigation of claims."

# **SERVICE PARTNERS**

**Independent Actuary:** PricewaterhouseCoopers

Producer/Broker Services: Gallagher

**Independent Investment Advisor:** Chandler Asset Management

Member Services 2018-2019	Workshop Attendees <b>886</b>	WCRP On-Line University Classes Completed <b>485</b>	Member Visits <b>26</b>
Training Workshops	Scholarships	Certified Risk	Certified Claims
Provided	Awarded	Managers	Administrators
<b>15</b>	<b>\$29,781</b>	<b>26</b>	<b>26</b>

## **RISK MANAGERS**

Adams County Patricia Phillips, Clerk of the	e Board .
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**Benton County** Paul Schut, Risk Manager

**Chelan County** Cathy Mulhall, County Administrator

**Clallam County** Rich Sill, HR Director

**Columbia County** C. Dale Slack, Prosecuting Attorney

**Cowlitz County** Ronda Hollis, Risk Manager

**Douglas County** Jordyn Giulio, Records & Risk Manager

**Franklin County** Jennifer Johnson, Civil Deputy Prosecuting Attorney

Garfield County Adam Hodges, Risk Management Services

**Grays Harbor County** Joy Carossino, Risk Manager/Safety & Claims Coordinator

Island CountyElaine Marlow, GSA/Risk ManagerJefferson CountyPhilip Morley, County AdministratorKittitas CountyLisa Young, HR Director/Risk Manager

**Lewis County** Erik Martin, County Manager

Mason County Nichole Wilston, Risk & Safety Compliance Manager

Okanogan CountyTanya Craig, HR Director/Risk ManagerPacific CountyKathy Spoor, Administrative Officer

**Pend Oreille County** Teresa Brooks, Risk Manager/Office Manager

**San Juan County** James Wolf, HR & Risk Manager

**Skagit County** Donnie LaPlante, Director of HR/Risk Management

**Skamania County** Adam Kick, Prosecuting Attorney

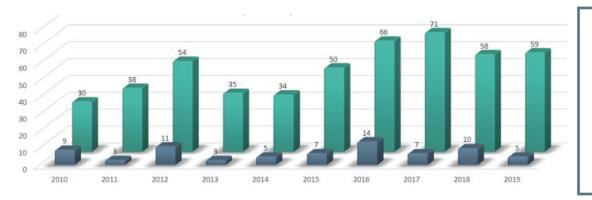
**Spokane County** Steve Bartel, Director of Risk Management

Thurston County Tammy Devlin, Risk Manager
Walla Walla County Shelly Peters, HR/Risk Manager
Whatcom County Karen Goens, HR Manager

**Yakima County** Cindy Erwin, Paralegal

#### WCRP PRE-DEFENSE

**Analysis by Fiscal Year** 



Total spent on PDR's: 2018-19 • \$318,622.46

PDRs to Claims
PDRs Issued

### **CLAIMS ADMINISTRATORS**

**Adams County** Patricia Phillips, Clerk of the Board

**Benton County** Paul Schut, Risk Manager

**Chelan County** Cindy Dietz, Legal Administrative Supervisor

**Clallam County** Rich Sill, HR Director

**Columbia County** Michelle McCleary, Legal Administrator

**Cowlitz County** Ronda Hollis, Risk Manager

Douglas CountyJames Mitchell, Civil Deputy Prosecuting AttorneyFranklin CountyJennifer Johnson, Civil Deputy Prosecuting Attorney

Garfield County Adam Hodges, Risk Management Services

**Grays Harbor County** Joy Carossino, Risk Manager/Safety & Claims Coordinator

Island CountyElaine Marlow, GSA/Risk ManagerJefferson CountyLeslie Locke, Executive AssistantKittitas CountyGreg Zempel, Prosecuting AttorneyLewis CountyTawni Shepherd, Safety Officer

**Mason County** Nichole Wilston, Risk & Safety Compliance Manager

Okanogan CountyTanya Craig, HR Director/Risk ManagerPacific CountyKathy Spoor, Administrative Officer

Pend Oreille County Terra Sirevog, HR Manager

**San Juan County** James Wolf, HR & Risk Manager

Skagit County Donnie LaPlante, Director of HR/Risk Management

Skamania CountyAdam Kick, Prosecuting AttorneySpokane CountyLauren Williams, Liability AdjusterThurston CountyTammy Devlin, Risk ManagerWalla Walla CountyShelly Peters, HR/Risk Manager

**Whatcom County** George Roche, Deputy Prosecuting Attorney

**Yakima County** Cindy Erwin, Paralegal

# CLAIMS YEAR-END SNAPSHOT

FY2018-2019

New Claims Reported

Open claims as of 9-30-2019

588 Files Closed

Open lawsuits as of 9-30-2019

6 Claims over \$100k

Claims over \$1M

# STATEMENT OF REVENUES & EXPENSES & CHANGES IN FUND NET POSITION

For Fiscal Years Ended September 30, 2019 and 2018

# **OPERATING REVENUES**

	As of 9/30/19	As of 9/30/18
Members' Assessments — MLC Coverage	16,062,464	12,480,319
Members' Assessments — Cyber Coverage Members' Assessments — WCPP Insurance	138,060	102,264
	2,809,340	2,658,361
Other Operating Revenues	991	75,770
Member Services - Revenues		150,000
Total Operating Revenues	\$19,010,855	\$15,466,714
OPERATING EXPENSES:	7.0/0.000	4 00 / 004
Current Year's "SIR" Reserves	7,269,000	1,096,921
Current Year's "Corridor" Reserves	1,739,000	4,350,000
Adjustment in Prior Years' "SIR" Reserves	( 230,518)	( 215,940)
Adjustment to Prior Years' "1st/2nd Layers' Corridor" Reserves	040.002	(2/1 275)
Adjustment in Reserve for ULAE	940,802 (21,324)	( 261,275) (246,730)
Adjustment in Reserve for OLAE  Adjustment of Prior Year's "8x2 10% Quota Share'		(40,000)
MLC/Excess Reinsurance Premiums	5,180,310	4,570,539
Cyber Premiums / Deductible	163,060	102,264
WCPP Insurance Premiums	2,669,207	2,508,363
Depreciation Expense	73,244	81,078
Operating Expenditures	2,360,091	2,054,632
Total Operating Expenses	\$20,082,872	\$13,999,852
OPERATING INCOME (LOSS)	(1,072,017)	1,466,862
NON OPERATING REVENUES (EXPENSES)	/15 000	274 (04
Interest and Investment Income Rental Income	615,889 43,824	374,604
Rental Expense	(5,627)	46,263 (5,940)
Fair Value Adjustment on Investments	399,134	(188,646)
Gain (Losses) on Capital Assets Disposition	377,134	8,713
Total Nonoperating Revenues (Expenses)	1,053,220	234,995
CHANGES IN NET POSITION	(18,796)	1,701,857
TOTAL NET POSITION, Beginning of Year	19,850,179	18,148,322
TOTAL NET POSTION, End of Year	19,831,383	19,850,179
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The accompanying notes are an integral part of this financial statements

#### **NET POSITION**





# STATEMENT OF NET POSITION

For Fiscal Years Ended September 30, 2019 and 2018

ASSETS	As of	As of	Т
CURRENT ACCETS	9/30/19	9/30/18	
CURRENT ASSETS: Cash and Cash Equivalents	6,265,147	9,215,205	
Investments	46,034,399	24,566,998	
Receivables:	10,00 1,077	,000,,,0	
Members' MLC Deductibles Receivable	460,948	1,108,600	
Excess Insurance/Reinsurance Recoverable	743,516	3,113,857	
Members' MLC Assessments Receivable	4,174,411	7,083,380 74,340	
Members' Cyber Liability Receivable Members' WCPP Assessments Receivable	36,150 1,946,956	2,854,973	
Other Accounts Receivables	2,190	30,052	
Accrued Interest	96,279	50,361	
Prepaid Expenses	30,231	2,510,613	
TOTAL CURRENT ASSETS	59,790,227	50,608,380	
NONCURRENT ASSETS:			
Capital Assets (Net of Accumulated Depreciation)	830,805	888,983	
TOTAL NON CURRENT ASSETS	830,805	888,983	
TOTAL ASSETS	60,621,032	51,497,362	
TOTAL DEFERRED OUTFLOWS OF RESOURCES			
Deferred outflows related to pensions	62,516	73,362	
·			
LIABILITIES			T
CURRENT LIABILITES:			
Claims Reserves: "SIR" Reserves			
Open Claims - SIR Reserves	1,143,330	741,149	
IBNR Reserve - SIRZ	0	, 0	
"1st/2nd Layers' Corridor" Reserves	0	0	
Open Claims - Corridor Reserves	3,232,620	1,891,050	
IBNR Reserve - Corridor Accounts Payable	0 122,672	0 46,358	
Compensated Absences	9,575	45,877	
Unearned Revenue - Members Assessments	22,725,827	19,009,864	
TOTAL CURRENT LIABILITIES	27,234,025	21,734,298	
NON CURRENT LIABILITIES			
Claims Reserves: "SIR" Reserves			
Open Claims - SIR Reserves	321,942	1,227,535	
IBNR Reserve - SIR	7,054,724	468,694	
Open Claims - Corridor Reserves		914,314	2
IBNR Reserve - Corridor	4,807,037	5,769,090	1
"8x2 10% Quota Share" Reserve Reserve for ULAE	955,274	60,000 976,598	
Compensated Absences	43,590	32,750	
Net Pension Liability GASB 68	245,110	364,469	10.0
TOTAL NON CURRENT LIABILITIES	13,427,677	9,813,450	
TOTAL LIABILITIES	40,661,701	31,547,748	
TOTAL DEFERRED INFLOWS OF RESOURCES			
Deferred Inflows related to pensions	190,465	172,796	
NET POCITION			
NET POSITION Investment in Capital Assets	830,850	888,983	
Unrestricted Net Position	19,000,532	18,961,197	
	, ,		

19,831,383

19,850,179

TOTAL NET POSITION



